



Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

Client Advisory

To: All ITCI Clients

**From: Roxi Hacker
Interstate Telcom Consulting, Inc.**

Date: December 16, 2020

Subject: National Do-Not-Call Registry

In 2003, the Do-Not-Call Act was signed into law, setting up a registry for a National Do-Not-Call list to prevent unwanted telephone solicitations. As part of this Law, the FCC requires that each wireline and wireless common carrier offering local exchange service notify their end-user customers annually of the rules regarding the Do-Not-Call Registry.

Attached you will find an example of a notification which you may use for your customers. The notification, or a similar notification, can be distributed in your **January 2021** end user bills. We would also recommend that you provide a copy of this notification to all new end-user customers when they apply for service during the year. ***NOTE: The FCC asks that registrations be made on-line and not via a telephone call.** The Do-Not-Call contact phone number can be used for complaints or for removals of numbers from the database.

Also attached is an example of a solicitor notification. Although the solicitor notification does not need to be distributed on an annual basis to your existing business customers, we would recommend that it be provided to any new business customers applying for service during the year.

If you have any questions, please contact our office.

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